

# Frequently Asked Questions (FAQs)

This page contains the most Frequently Asked Questions (FAQs) by Testwise users.

- How can I help my staff get into the system?
- How do I log out?
- How do I change my own password?
- How do I choose a new password?
- How do I return to the home screen?
- How do I add our school logo to front page of reports?
- Which assessments can be administered using a tablet?
- I'm using a tablet to administer my assessments - what do I need to know?
- What should I do if I have duplicate entries in my student bank for the same pupil?
- What is a sitting?
- What is the Test Start Period?
- What is the Test Start Mode?
- What is a credit?
- How do I buy credits?
- What is a Student Access Code?
- Is there a way to sort the access codes alphabetically or by class?
- How do students log into the Test Lobby?
- How do students log out of the Test Lobby correctly?
- How do I view student progress?
- What does archive mean?
- What does restore mean?
- Why can't I see all the information on my screen?
- How do I find specific items in a long list?