Minimum System Requirements

To use Testwise effectively, you should ensure you are running it on software and hardware that fulfils our minimum system requirements.

Web Browsers

Hardware Device	Web Browser
Desktop PC / Laptop (non-touchscreen)	MS Internet Explorer 11 and above Google Chrome Mozilla Firefox
Apple MAC	Apple Safari
Touch Screen Desktop PC / Laptop	Tests that can be taken on this device
Apple iPad	Tests that can be taken on this device
Android Tablet	Tests that can be taken on this device

Unless specified you should ensure you have the latest version of each web browser. This may require you to also update your Operating System.

You should also ensure that Javascript is enabled and your browser window is maximised.

If using a Chromebook to administer any of your assessments, please disable any installed extensions as these may not be compatible with Testwise.

Please note: The admin pages of the platform have not been optimised for tablet use.

Tablet and touch screen device compatible products

The following tests/surveys can be taken on a tablet device, using either iOS or android operating systems, or on a touch screen device using the normal pupil login page:

- CAT4
- PASS
- NGRT
- NGST
- Baseline (can only be taken using a tablet)

Please note: Our comprehensive testing processes ensure compatibility with the majority of major touch devices, however due to the number and variety of devices constantly being released to market there may be some minor issues experienced on emerging devices. If you experience any issues please advise our technical support team accordingly. (support@gl-assessment.co.uk)

Screen Resolutions

Purpose	User Type	Screen Resolution
Use basic functionality within Testwise	Teacher role School Admin role Cluster Admin role	1366 x 768 (100% zoom)
Take Tests within the Test Lobby	Students	1024 x 768 (100% zoom)

File types

The following file types should be allowed to be downloaded: .mp3 .swf .png .js .csv and .zip

Whitelisting

Any firewall, content or proxy filtering done at the school must be allowed access to the following URLs:

- hyvebranding.blob.core.windows.net
- www.testingforschools.com
- www.google-analytics.com
- secure.testingforschools.com

Users of Smoothwall should read the following advisory: https://kb.smoothwall.com/hc/en-us/articles/360002031690-Fix-testingforschools-com-failure-to-send-through-a-Smoothwall

Pop-up blockers

Please ensure pop-up blockers are disabled for Testwise.

*.testingforschools.com

System checklist

Testwise System Checklist

If you still have problems please contact Technical Support:

+44 (0)330 123 5375, option 2 or support@gl-education.com

Related Articles

Frequently Asked Questions (FAQs)